



## APPOINTMENT CANCELLATIONS & NO-SHOW POLICY

### ❖ Cancellations

Must **Notify** Care First Rehab **48-hours in Advance**.

To better serve all our patients, **if you miss 2 appointments** without calling 48 hours prior to the appointment you may be released from practice. This is not intended to cause any inconvenience to you, but to make these appointments available to patients who need appointments.

### ❖ Contact Us Right Away to Avoid Cancellation/No-Show Fees

Patient will be charged a **\$50 Fee** for Missed/No-Show Appointments

Fee is patient's responsibility and is NOT billed to any insurance carriers. The fee is not applicable to Medicaid patients.

Care First Rehab understands that on occasion emergency situations may occur that prevent 48-hour notice. Inclement weather is one such situation. These cases will be handled on an individual basis at the discretion of the Administrative Office.

An appointment is also considered a "No Show" if you do not arrive on time for your scheduled appointment and thus the therapist is unable to see you.

### ❖ Workers Compensation Patients Only

Advance Notice of 48-hours is required; Your case manager and/or insurance carrier routinely follows up with your treatment and will be notified of canceled or no-show appointments.

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### Please Sign Below:

Yes, I acknowledge and understand the Appointment Cancellations & No-Show Policy of Care First Rehab.

**Print Name:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Signature:** \_\_\_\_\_