

APPOINTMENT CANCELLATIONS & NO-SHOW POLICY

❖ Cancellations

Must **Notify** Care First Rehab **2 days in Advance**.

To better serve all our patients, **you may be released from practice if you miss 2 appointments** without calling 2 days before the appointment.

● Contact Us Right Away to Avoid Cancellation/No-Show Fees

The patient will be charged a **\$40.00** Cancellation Fee for Missed/No-Show Appointments. The Fee is the **patient's responsibility** and is NOT billed to any insurance carriers.

An appointment is also considered a **No Show** if you are late and the therapist cannot see you.

Prime time is considered 8-10 am and 3-close. **Care First Rehab reserves the right to remove these appointments for rescheduling, no-shows, or cancellations to serve our community more effectively.**

We understand that emergencies can prevent you from providing 2 days' notice. In such cases, please contact us, and we will address these situations on a case-by-case basis.

● Workers Compensation Patients Only

Advance Notice of 2 days is required; case managers and insurance carriers routinely follow up regarding treatment and will be notified of cancellation and no-shows.

Each session builds on the previous one, helping you make steady progress. When you miss appointments, you disrupt this progress, which can delay your recovery and make it harder to reach your goals. By coming to every session, you maximize your investment in your health, recover faster, and achieve better results.

Don't let missed appointments hold you back from feeling your best.

Fees not applicable to Medicaid and other select insurances.

Please Sign Below:

I acknowledge and understand the Appointment Cancellations & No-Show Policy of Care First Rehab.

Print Name: _____ **Date:** _____

Signature: _____